



CITĒSCAPE

wireless internet

LETTER OF AUTHORIZATION

Thank you for choosing CitEscape Wireless Internet. CitEscape local number portability allows you to keep your current number while changing your service provider. This requires that CitEscape work with your previous service provider to maintain accurate records and to ensure that your number is transitioned. This process requires approximately 15-20 business days to complete. During the process, CitEscape will keep you updated on the status of this request including a notification that your number has been successfully transferred. We will also notify you in case there are any unusual delays.

Your previous service provider requires this letter as proof that you have explicitly authorized and requested that your current telephone number(s) be transferred to CitEscape and its affiliates. By filling in all fields below and signing and dating this letter, you authorize us to initiate the process of transferring your telephone number(s) so that CitEscape may provide its service and for CitEscape to act as your agent for purposes of ordering changes in and/or maintenance of your telecommunications and related services. This authorization includes, without limitation, the removal, installation, addition to, or rearrangement of your local access services, as well as equipment interconnected to your telecommunications service(s).

PLEASE FILL IN THIS FORM CAREFULLY

Name exactly as on your phone bill:

Last: _____ **First:** _____

Company Name: (if any) _____

Account Number: (if available) _____

FOR THIS TRANSFER TO TAKE PLACE IT IS IMPORTANT THAT YOU DO NOT PLACE ANY NEW OR CANCELLATION SERVICE ORDERS WITH YOUR CURRENT SERVICE PROVIDER ON THIS ACCOUNT AS THIS MAY CAUSE A DELAY OR CANCELLATION IN PORTING YOUR NUMBER.

- Inbound 800/888/877 Service**
- Outbound Intrastate Long Distance Service**
- Outbound Interstate Long Distance Service**
- Local Service**

LOCAL SERVICE CHANGE

Current Provider: _____

TN's Converting _____

LONG DISTANCE SERVICE CHANGE

Current Provider: _____

TN's Converting _____

TOLL FREE NUMBER SERVICE CHANGE

Current Provider: _____

Toll Free Number	Rings To	Toll Free Number	Rings To
_____	_____	_____	_____

This authorization shall remain in effect until canceled via written authorization by the above-listed party. This Letter of Authorization rescinds all other Letters of Authorization previously entered into by the above-listed party. This letter also authorizes the use of a facsimile copy to be used as a valid and binding authorization.

Signature: _____ Date: _____

(To transfer your service, your old provider requires that the person signing this authorization also be the person authorized to make changes to your old account. This is usually the person whose name appears on your copy of their bill.)

PLEASE FAX THIS FORM AND A BILL FROM YOUR LOCAL PROVIDER* TO (320) 257-7023.

***NOTE: PLEASE ATTACH A BILL FROM YOUR LOCAL PROVIDER. The bill must display your name and number, the carrier's name, service address, and account balance, and the bill must not be older than 30 days.**